

PRIVACY POLICY

This is the Privacy Policy of Candino (West Africa) Ltd.

Candino complies with the Personal Data Protection Act of all major Local and International Laws in Africa, Europe and United States Data Protection Directive.

WHAT IS PERSONAL DATA?

Personal data is the information that identifies you, such as your name, address, email or postal address.

WHAT IS IT USED FOR?

Candino collects and processes personal data of people we interview on our surveys who are referred to as Respondents. Candino values the importance of privacy policy a great deal and respects the personal data of respondents and does not sell, rent, exchange, trade or otherwise transfer any personal data to any third party or use for any marketing or sales activities. We mainly use this information for verification, analysis, re-contact, market research, protect our rights/property/users, legal fulfilment, improvement purposes only.

DATA RETENTION

We will retain the information described above for as long as the information has value as part of the services we offer, or as long as is necessary to comply with our legal obligations, resolve disputes, and enforce our agreements, whichever is longer. If you wish to request that we no longer use your personally identifiable information to provide you services or information, please contact us at admin@candinowestafrica.com.ng.

CHILDREN UNDER 18 YEARS OF AGE

This web site is not intended or designed to attract children under the age of 18 years. We do not knowingly collect Personally Identifiable Data (PII) from or about any person under the age of 18 years. If you are under 18 years old and wish to ask a question or use this site in any way which requires you to submit your Personal Information, please get your parent or guardian consent and approval, to do so on your behalf.

SECURITY

We have put in place reasonable administrative, technical, and physical safeguards to protect against unauthorized access to the information we collect. However, no security measures are 100% impenetrable and we cannot guarantee against all potential security breaches. Moreover, the transmission of information over the internet is not inherently secured, and we are not responsible for the transmission of information over networks that we do not control. Your use of our site demonstrates your assumption of these risks.

THE USE OF E-MAIL AND CONTACT DETAILS

Candino will use the e-mail and other contact details of respondents only for the purpose where respondents have given opt-in or consented. Candino will always provide you in every e-mail, where relevant with an unsubscribe link or simply send mail with subject “unsubscribe” to admin@candinowestafrika.com.ng.

LINKS TO OTHER WEBSITES

Our privacy policy only applies to candinowestafrika.com.ng. This privacy policy does not extend to any third party websites.

HOW TO OPT OUT?

If you do not wish to receive information from Candino products or services, please inform us through our online form or by email to admin@candinowestafrika.com.ng.

APPLICABLE LAW

This privacy policy is governed by and construed in accordance with the law of the Nigeria. All disputes arising out of or in connection with this privacy policy must be dealt with under the jurisdiction of the courts of the Nigeria.

AMENDMENTS

Candino reserves the right to change any of the terms of this privacy policy at any time and without notice. By accessing this website you agree to be bound by these terms and conditions ("terms").

CONTACT

Any questions, complaints, comments, observations or requests regarding this privacy policy or whatsoever are welcomed and should be addressed to admin@candinowestafrika.com.ng.

DISCLAIMER

The candinowestafrica.com.ng website is operated and owned by:
Candino (West Africa) Ltd.
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TIN Registration No: 12510636-0001
VAT Registration No: LA/ALM/CT/0600100710

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